

The Process of Creating Comfort

To properly implement CSR activities in the sphere of construction operations, Kajima has reviewed and established management systems in each division to provide responsible leadership for the divisions to work together. The company is aiming to combine the efforts of all divisions to provide the most effective solutions for meeting the needs of clients.

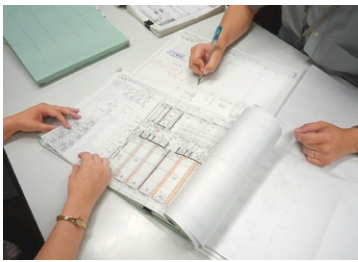
Proposing Comprehensive Plans



By accurately identifying what customers want and drawing from its storehouse of accumulated know-how, Kajima strives to offer clients the very best proposals at the planning stage. Professionals from different departments work together to design comprehensive solutions that address issues ranging from environmental assessment and development licenses to funding.



Design



After the planning phase, the project enters the design phase, in which a basic design is followed up with a final design that fleshes out ideas in greater detail. Until construction gets underway, designers continuously work to integrate clients' needs with Kajima's ideas for the best solutions. The company employs universal design concepts and strives for energy efficiency to ensure that its buildings are environmentally friendly and easy for anyone to use. At the design phase, Kajima communicates closely with relevant authorities and considers potential legal compliance issues. Kajima always makes sure that its designs are in compliance with laws and regulations.



Construction



Employing its highly refined designs and accumulated expertise, Kajima consistently works according to schedules and delivers buildings that meet the quality requirements and time frames contractually stipulated by its clients. Kajima makes every effort to ensure that work sites are safe and reliable for employees, and as a member of the community, communicates with nearby residents to gain their support. As a result, Kajima is able to build social infrastructure that will be used for generations into the future.



Maintenance & Management



After a building is completed, the Kajima Group continues to stand behind its product by providing periodic inspections, post-maintenance, and long-term repair service. To continue raising the value of its buildings, Kajima provides solutions that focus on building lifecycles and environmental issues as well as building diagnosis.